



Donor Charter for Fundraising

As a charity seeking donations from the public, The Ireland Funds aim to comply with the Guidelines for Charitable Organisations Fundraising from the Public. Our pledge is to treat all our donors with respect, honesty and openness.

Donors

Donors have the right to be assured that their gifts will be used for the purposes for which they were given. The Ireland Funds respects the rights of donors to be informed about the causes for which The Ireland Funds is fundraising; to be informed about how their donation is being used; and to have their names deleted from mailing lists or databases if so requested.

Use of donations

In raising funds, The Ireland Funds will accurately describe its activities and needs. The Ireland Funds' policies and practices ensure that any donations received will be used solely to further The Ireland Funds mission. Where donations are made for a specific purpose, the donor's request will be honoured. If The Ireland Funds invites the general public to donate to a specific cause, then The Ireland Funds will have a plan for handling any shortfall or excess.

Disclosure

Donors have the right to be informed of the status and authority of those soliciting donations. The Ireland Funds do not use paid third party agents.

Organisational Independence

The Ireland Funds will record and publish in the Statement of Annual Accounts details of individual gifts, including gifts-in-kind; where The Ireland Funds judges that those gifts may be construed to have the potential to influence the independence of the organisation's decision making. The Ireland Funds is not obliged to accept anonymous donations, where anonymity is requested by a donor this will be respected if the donation is accepted, however the other details of the gift will be recorded and published (such that anonymity is preserved).

Fundraising complaints and feedback procedure

The Ireland Funds has procedures to enable interested parties to notify us of their wishes, comments and complaints. These procedures include systems to ensure that all feedback (including especially any complaints) is responded to and addressed within a specified timeframe. Public or donor queries or complaints about fundraising should, in the first instance, be addressed directly to The Ireland Funds or email nlynch@irelandfunds.org

Where The Ireland Funds complaint procedure for fundraising has been exhausted and the response does not satisfy the complainant, the next level of the complaints procedure is directed to the Charities Regulator who oversee charities compliance in relation to the Guidelines for Charitable Organisations on Fundraising From the Public. The Charities Regulator can be contacted through the following link <https://www.charitiesregulator.ie/en/contact-us> or by phone on 01 2118600. All matters of illegality will be addressed immediately to An Garda Síochána.

Financial controls

The Ireland Funds seeks to be best in class in governance issues and will follow the principles of best practice in financial management. A subcommittee of the board, the Finance Committee oversees the internal financial control procedures and the Board of The Ireland Funds will ensure that all monetary income is used effectively and will minimize the risk of misuse. A Statement of Annual Accounts figures are freely available to the public. Audited accounts are prepared in accordance with the Statement of Recommended Practice (Charities SORP in accordance with FRS 102) and with generally accepted accounting principles in Ireland and Irish statute comprising the Companies Act 2014.

Human resources

The Ireland Funds human resource policies conform fully to relevant national and international labour regulations. These policies seek to apply best practices in terms of employee and volunteer rights and health and safety at work.

Equality

The Ireland Funds adheres to equality legislation and will not tolerate discrimination in any form.

Appointment of external auditor

The Ireland Funds is controlled and regulated by its board. The board members form the general body that has responsibility for the Articles of Association election of the Council, appointment of the auditors and approval of the annual accounts.

**The Ireland Funds is approved for tax deductible donations under current charitable legislation.
Company Registered No: 160956, CHY Number: 10798 & CRA Number 20028138**